



भारतीय वानिकी अनुसंधान एवं शिक्षा परिषद्
INDIAN COUNCIL OF FORESTRY RESEARCH & EDUCATION
(पर्यावरण वन एवं जलवायु परिवर्तन मंत्रालय, भारत सरकार की एक स्वायत्त परिषद्)
(An Autonomous Body under the Ministry of Environment Forest &
Climate Change, Government of India)
पो० ओ० न्यू फॉरेस्ट, देहरादून – 248 006 (उत्तराखण्ड)
P.O. New Forest, Dehradun- 248 006 (Uttarakhand)



सुशांत कुमार, भा०व०से०
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सहायक महानिदेशक (प्रशासन.)
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No. 4-70(Vol-I)/IT/ICFRE/2021-22/ 205

Dated the 4/10/2024

ORDER

WHEREAS the Agreement of Design, Development, Implementation and Maintenance of ICFRE Pensioner's Portal was signed on 16.12.2020 between the Indian Council of Forestry Research and Education, P.O. New Forest, Derhadun (hereinafter referred as ICFRE) and M/s Vidya Online Services Pvt Ltd, 302, Bhama Emerald, 4th Floor, Sr. No. 29, Pune Satara Road, Dhankawadi, Pune (hereinafter referred to as Vendor).

WHEREAS per the covenants of the agreement, the vendor was to provide the maintenance of applications for five years after successful deployment of application/ Go Live date (07.08.2023) of the application.

WHEREAS the contract period was from 07.08.2023 to 06.08.2028.

WHEREAS the vendor agreed to provide the maintenance of applications for five years after successful Go Live of the application.

WHEREAS the vendor understood clearly the function and maintenance service to be performed and the obligations to be discharged as detailed in the agreement on the subject.

WHEREAS the contract was to expire on 06.08.2028, the vendor was asked for resolution of issues related to data updations in Pension Portal communicated to the firm through email on dated 19.12.2023, 20.12.2023, 02.01.2024, 12.01.2024 and 31.01.2024 and issues related to revision in PPO format for pensioners communicated to the vendor along with MD on 31.10.2023, 24.11.2023, 13.12.2023, 20.12.2023, 26.12.2023 and 02.01.2024.



WHEREAS, since the vendor was not responding to this office requests, an email regarding termination of the contract as well as stringent action was also made to the vendor on 26.12.2023 and 29.02.2024.

WHEREAS the vendor had committed in the technical committee meeting held on 12.01.2024 that these issues would be resolved by 15.01.2024 but none of these issues could be resolved, and even thereafter.

WHEREAS, since the vendor was not responding to this office requests, a notice was issued vide this office no: 4-70 (Vol-I)/IT/ICFRE/2022-23/49 Dated 02.04.2024 as to why this office should not terminate the contract along with the forfeiture of the PBG for non satisfactory services as per clause 5 of "Performance Security" against the contract of Design, Development, Implementation and Maintenance of ICFRE Pensioner's Portal.

WHEREAS, vide the notice referred above, it was made clear that non resolution of pending issues would be a breach as per clause 10 of Service Level Agreement of the Agreement and would result in forfeiture of Performance Bank Guarantee.

Now, THEREFORE, as per Clause 25 of the agreement dated 16.12.2020, the contract is hereby terminated with immediate effect and the performance guarantee of amount of Rs 76,464/ (Rupees Seventy Six Thousand Four Hundred Sixty Four only) drawn on Union Bank of India, Narhe, Ambegaon Branch, Pune-41, is forfeited and be liquidated in favour of the Indian Council of Forestry Research and Education, Dehradun. The firm M/s Vidya Online Services Pvt Ltd, 302, Bhama Emerald, 4th Floor, Sr. No. 29, Pune Satara Road, Dhankawadi, Pune is also hereby blacklisted/debarred from participating in future tenders of the ICFRE and its Institutes for a period of 03 years from the date of issue of this OM.


(SUSHANT KUMAR)
ADG (ADMIN)


Copy to :

1. M/s Vidya Online Services Pune Pvt Ltd, 302, Bhama Emerald, 4th Floor, Sr. No. 29, Pune Satara Road, Dhankawadi, Pune.
2. The Manager, Union Bank of India, Narhe, Ambegaon Branch, Pune-41 for information and immediate necessary action.
3. Sr PS to DG, ICFRE for information of DG, ICFRE.
4. The DDG (Admin.), ICFRE for information.
5. The PBG Manager, ICFRE for information and immediate necessary action.
6. The Account Officer, ICFRE for information.